

3/24/2020

KCPL Policy Changes

In response to Governor Jim Justice's stay at home order, KCPL has implemented the following temporary policies:

- **Return of Items**
 - Patrons should keep any checked-out library materials with them until further notice.
 - The Drive-Up window at the Main Library in downtown Charleston and book drops at branch libraries are not currently available.
- **Checkout periods** have been extended indefinitely on all items currently on loan.
 - ***No fines will accumulate while the library is closed.***
 - Wi-Fi Hotspots will remain in service.
 - Online resources will be open to all library card holders, regardless of account status.
- **Expiration dates** for library cards have been extended.
 - If a library card has expired, patrons may send a message to the library's Facebook account ([facebook.com/kanawhalibrary](https://www.facebook.com/kanawhalibrary)) or email the library at (susan.murphy@kanawhalibrary.org) to renew it.
- **Online Library Card**
 - Patrons living in Kanawha County or the surrounding counties of Boone, Clay, Fayette, Jackson, Lincoln, Nicholas, Putnam, Raleigh, or Roane may apply for a temporary internet-only card that will allow access to KCPL online services.
 - Requests may be made by sending a message to the library's Facebook account ([facebook.com/kanawhalibrary](https://www.facebook.com/kanawhalibrary)) or by emailing the library at (susan.murphy@kanawhalibrary.org).
- **Holds** that were in place when KCPL closed will remain in place at all locations. New hold requests have been suspended until libraries reopen.
- While KCPL is closed, all events, classes, and public meeting reservations are canceled.

All KCPL online services remain available to library patrons by visiting our website at www.kanawhalibrary.org or by visiting **KCPL From Home** at kcplfromhome.org.