

01/27/2021 Update

KCPL Online Library Card

During this difficult time, KCPL is allowing Kanawha County residents to apply for a temporary Internet-only Card which will allow access to all KCPL online services.

If you are already a card-carrying patron of KCPL, your card number and PIN allow you access to all online services and you do not need to apply for a temporary card.

Here's how to request our new Online Card:

1. Send a message to the KCPL Facebook account (facebook.com/kanawhalibrary) or email the library at (susan.murphy@kanawhalibrary.org) to request a card
2. In the request, please provide the following:
 - a. First and last name
 - b. Home address
 - c. Email address
3. KCPL will respond during regular business hours with a card number and PIN for your use.
 - a. **KCPL Business Hours: M-F, 8:00 am – 5:30 pm**
Please note: Requests will be accepted on weekends and evenings, but will be processed during regular business hours
 - b. You will not receive a physical card, so please keep your card number and PIN handy.
4. After your request is processed, visit kcplfromhome.org, select the KCPL online service you would like to visit, enter your card number and PIN when prompted, and start enjoying **KCPL From Home!**

Notes

- **Expiration dates** for library cards have been extended until further notice.
- If a library card has already expired, patrons may send a message to the library's Facebook account (facebook.com/kanawhalibrary) or email the library.

All KCPL online services remain available to library patrons by visiting our website at www.kanawhalibrary.org or by visiting **KCPL From Home** at kcplfromhome.org.